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Stadia Sports and Lifestyle - Customer Solution Case Study

Stadia Sports and Lifestyle - a Derbyshire based professional services company, use Microsoft Office 365 to reduce costs, improve productivity & streamline mobility.

Overview

Country: United Kingdom

Industry: Sports & Lifestyle Services

Customer Profile

Based in Derbyshire, Stadia Sports and Lifestyle is an innovative sports and lifestyle services business.



Business Situation

Much of Stadia's work requires spending a great deal of time out-of-the-office, yet at the same time access is continuously required to the business's extensive range of documentation including client information, commercial documents and project data.

Stadia's teams need to be able to collaborate with each other, reviewing documentation, sharing and exchanging ideas, developing recommendations and keeping up-to-date with client contact details. They also require extensive use of email, accessing this out-of-the-office with Blackberry and iPhone mobile devices as well as Tablet iPads.

The solution that was first considered was an on-premises IT infrastructure; comprising Windows Servers, Domain Controllers, Exchange Servers, Backup Systems, Firewall Systems, etc. .

The key issues for Stadia Sports and Lifestyle were the high cost of implementing a reliable IT infrastructure and maintaining a constant, uninterruptable service to the out of office teams. Alongside the additional challenge of providing sufficient bandwidth through traditional ADSL. Particularly when out-of-the-office accessing and collaborating on data and information.

Solution

Stadia Sports and Lifestyle decided to review solutions that better suited their business requirements both in the short-term and long-term. Requirements including; the need to better support an increasingly more mobile workforce; reduce costs yet at the same time improve service quality and availability; provide a secure, easy to use and accessible-anywhere /any-time document management system and implement a cost-effective collaboration tool for improved efficiency.

Stadia Sports and Lifestyle identified Microsoft's Office 365 as best meeting its business requirements, both in the short term and the long term. This Cloud services based solution also met one of the company's strategic objectives allowing them to focus capital wholly on its core business activities, rather than being distracted trying to operate and finance its own IT systems.



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Peak Support Services Implementation

To assist in the implementation of Office 365, Peak Support Services a Microsoft Cloud Partner was introduced to provide the professional services required to implement a document management system based on SharePoint Online, an improved email solution based on Exchange Online and finally Peak Support was also contracted to provide support for the Office 365 solution.

Implementation Activities included:

- Develop SharePoint Contact Management and SharePoint document management system.
- Migrate emails to Exchange Online
- Configure mobile devices for access to email
- Configure email clients for Windows based PCs / Laptops
- Configure Tablet devices for emails, calendars & SharePoint.
- Integrate Custom Domain
- Testing and commissioning.

Benefits

- An enterprise class document management system based on SharePoint Online providing on-line access to all company documents. Improving the productivity and efficiency of employees.
- An enterprise class email solution accessible from a range of devices including PC's, Apple iPads/iPhones, Blackberry's, etc
- An enterprise class SLA (Service Level Agreement) of 99.9% availability compared to a variable service level quality.
- Savings in capital expenditure of several thousand pounds required to replace an end-of-life IT infrastructure. This has been completely replaced by Office 365.
- A reduction of **87%** in operating costs compared to the previous on-premises IT solution.

Contacts and More Information

For more information about Peak Support Services:

Tel. Sales on: 01629 582128

Email: sales@peaksupport.co.uk

Visit the Web site: www.peaksupport.co.uk